

AHA Resource Center



American Hospital Association
155 N. Wacker Dr.—Suite 400
Chicago, IL 60606

E-mail: rc@aha.org
Web: www.aha.org/resource

AHA MEMBER and NON-MEMBER SERVICES AND FEES As of January 2026

Services	AHA Institutional Members	AHA Associate and Personal Members	Nonmembers
Access to the AHA Resource Center			
	No charge	No charge	\$25 per day
Loans of Books from the Resource Center			
On-site Users	No charge	No charge	Not available
Off-site Users	\$10 per item	\$15 per item	Not available
Interlibrary Loan	\$10 per item	\$15 per item	\$20 per item
Photocopies from Materials in the Resource Center Collection*			
On-site Users	\$0.15 per copy	\$0.15 per copy	\$0.15 per copy
Off-site Users	\$10 per item up to 25 pages; \$5 per increment of 25 pages over 25	\$15 per item up to 25 pages; \$5 per increment of 25 pages over 25	\$20 per item up to 25 pages; \$5 per increment of 25 pages over 25
Rush Service (next day)	Additional \$5 per item	Additional \$5 per item	Additional \$10 per item
Super Rush Service (same day)	Additional \$10 per item	Additional \$10 per item	Additional \$20 per item
Expedited Delivery Services (applies to all services)			
Express Delivery Carrier	No charge if the requester's account number is used; if not, an additional \$25 is applied.		
Information and Data Retrieval Services*			
Quick Information Service	No charge		
Research Services (minimum of one hour; subsequent time billed in increments of 30 minutes) plus direct costs	\$40 per hour	\$50 per hour	\$100 per hour
Rush Service (next day) (minimum of one hour; subsequent time billed in increments of 30 minutes) plus direct costs	\$50 per hour	\$60 per hour	\$125 per hour
Super Rush Service (same day) (minimum of one hour; subsequent time billed in increments of 30 minutes) plus direct costs	\$60 per hour	\$70 per hour	\$150 per hour

Terms and Conditions

The AHA Resource Center is open from 8:30 a.m. to 4:30 p.m. central time, Monday through Friday. Registration is required for all visitors. At the time of registration, members must present documentation of personal membership or affiliation with an institutional or associate member organization. Nonmembers must make an appointment and may pay access fee by credit card only (American Express, MasterCard, or Visa).

The Resource Center loans books to members and other libraries in the United States. The loan period is four weeks. Borrowers assume financial responsibility for materials loaned to them. Bills for replacement costs, including a \$75 processing fee per item, are issued if materials are damaged or not returned. Users of on-site photocopy equipment are liable for infringement of copyright. All historical materials must be approved for photocopying.

Photocopied materials are supplied via email. For borrowers not participating in DOCLINE or OCLC payment systems, pre-payment must be made in advance by credit card. For borrowing libraries, the Resource Center participates in DOCLINE's EFTS and OCLC's IFM electronic payment systems. Books are shipped by Federal Express ground service. Rush service results are applied within the next business day; the request must be received by 4:00 p.m. central time. Requests for super rush (same day) service must be received by 12:00 noon central time. Availability of rush and super rush services may vary, depending on the nature of the material or information requested.

***Specialized pricing for services may apply where required by contractual agreement with the data or information provider.**

Effective January 2026. Fees are subject to change.